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Vendor:CompTIA

Exam Code:220-902

Exam Name:CompTIA A+ Certification Exam

Version:Demo

QUESTION 1

A technician has just removed malware from a Windows 7 system, but the user reports that every time they type a URL into Internet Explorer to navigate to a search engine the same standard page is being displayed on the browser. The page is asking the user to purchase antivirus software.

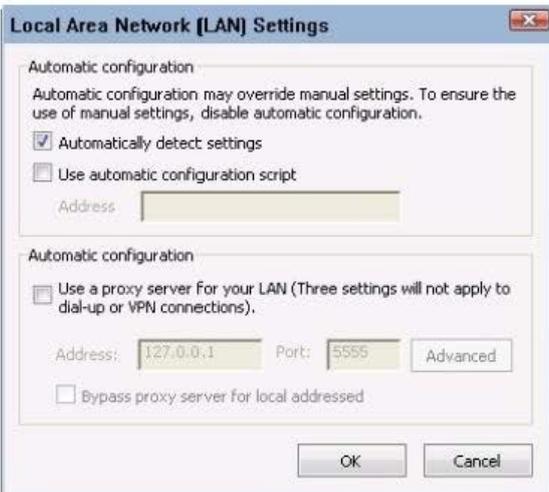
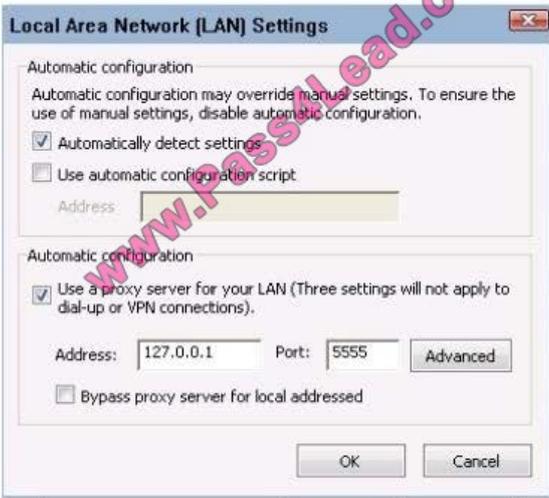
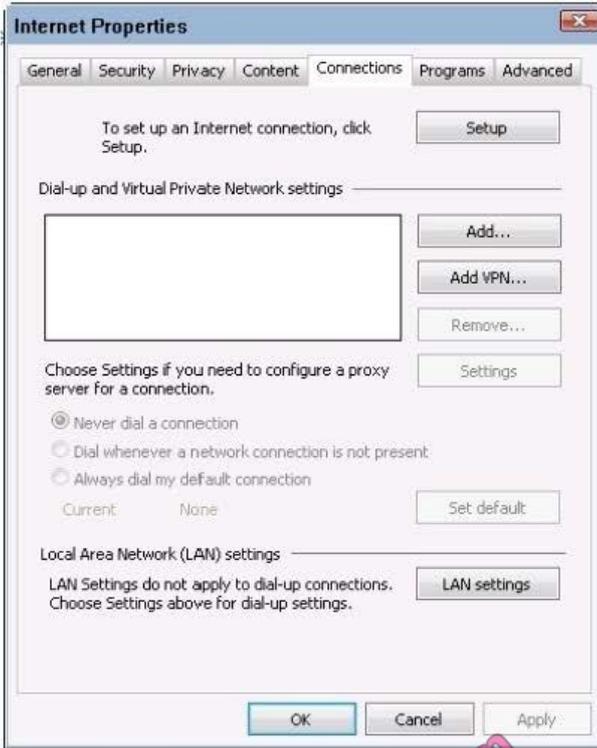
Please resolve the problem using the available tools shown.

When you have completed the simulation, please select the done button to submit your answer.



Correct Answer: Please review for detailed answer.

Please check the below images for detailed steps to do:



QUESTION 2

A systems administrator wants to test a tool to enhance productivity but does not want to run it in the live production environment. The systems administrator has a powerful PC running Windows 8.1. Which of the following should the systems administrator set up to test the tool on the PC without changing the base configuration?

- A. Native Windows
- B. Virtualization
- C. Emulation
- D. Safe mode

Correct Answer: C

QUESTION 3

A technician responds to a user's complaint of "stop" errors being received when the user watches company training videos. The technician determines the problem must be a faulty video driver. After installing the latest video driver for the system, rebooting, and testing the system, the error is still present. Which of the following troubleshooting steps does the technician need to complete at this stage?

- A. Verify functionality and implement preventive measures
- B. Establish a plan of action to resolve the problem
- C. Document the findings, actions, and outcomes
- D. Formulate a new theory or escalate

Correct Answer: D

QUESTION 4

A technician is using the troubleshooting theory to help resolve a problem that is occurring with a client's machine. The technician has verified system functionality. Which of the following is the NEXT step in the troubleshooting theory?

- A. Identify the problem
- B. Establish a plan of action to resolve the problem
- C. Test the theory to determine cause
- D. Document findings, actions, and outcomes

Correct Answer: D

QUESTION 5

You need to configure your mobile device to send and receive electronic messages from your company. Your mobile device must be able to truly synchronize the message state with your desktop so that when a message is read on your desktop it is marked as read on your mobile device These are the proper parameters:

Email address tech@techies.com

Password P@SSwOrd

Pop techies.com Port 110 Security: None

IMAP techies.com Port 993 Security SSL

Smtp.techies.com Port 465 Security: TLS

Company SSID Techies

Security WPA2

Passphrase P@SSwOrd

SSID is not broadcasted

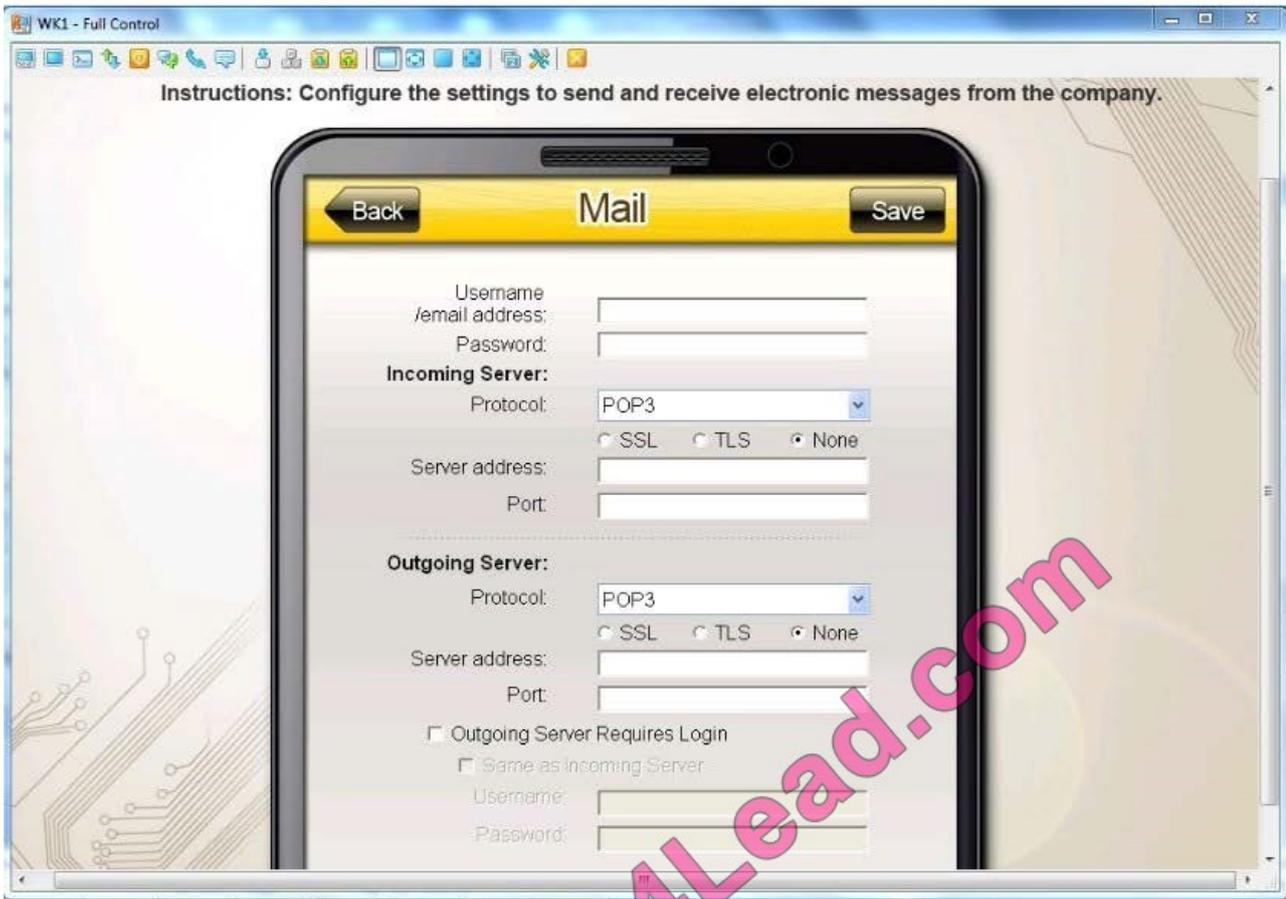
Instructions You are not authorized to use the Company's WLAN The outgoing server does not require login credentials When you have completed the simulation, please select the done button to submit your answer.



Correct Answer: Please review explanation for detailed answer.

Explanation/Reference:

Settings are configured exactly as solution below:



QUESTION 6

A technician gets a call from a customer stating that their computer will not boot. They are getting the following error "invalid system disk". Which of the following should the technician check FIRST?

- A. Verify the operating system is installed correctly.
- B. Verify that all removable drives are empty.
- C. Verify Boot.ini is on the hard drive.
- D. Verify the computer will boot into safe mode.

Correct Answer: B

QUESTION 7

A technician must copy data over an unreliable network connection. Which of the following tools will BEST satisfy this requirement?

- A. ROBOCOPY
- B. XCOPY
- C. FDISK
- D. FTP

Correct Answer: A

QUESTION 8

A technician wants to secure a company's laptops by preventing the USB flash drive from being used. Which of the following would be the BEST and FASTEST way for the technician to accomplish this goal?

- A. Use intrusion prevention systems
- B. Disable physical ports
- C. Uninstall USB drivers
- D. Install HIDS

Correct Answer: B

QUESTION 9

Which of the following tools should a technician use to troubleshoot a software RAID "predictive failure" error message?

- A. RAID Controller logs
- B. Disk Management
- C. Windows application logs
- D. BIOS settings

Correct Answer: B

QUESTION 10

Which of the following is the BEST way to secure a workstation which is shared by multiple users using the same guest account?

- A. Implement strong password requirements.
- B. Use a password protected screensaver.
- C. Restrict the guest account's privileges.
- D. Change the guest account default name.

Correct Answer: C

QUESTION 11

A technician is called into the office during a thunderstorm. Users are reporting that machines are intermittently powering off. Which of the following will BEST prevent user data loss?

- A. Auto save
- B. A surge protector
- C. An ESD mat
- D. A UPS

Correct Answer: D

QUESTION 12

A Windows 7 machine appears to have a failure. Every time it is rebooted, the message "BOOTMGR is missing" appears. You have previously inserted a Windows 7 installation DVD into the DVD-ROM. Please repair this failure without

overwriting the customers' local user profiles.

Instructions:

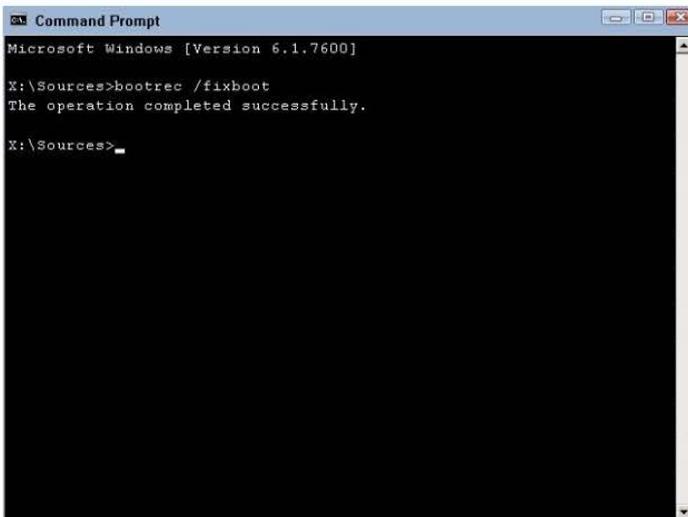
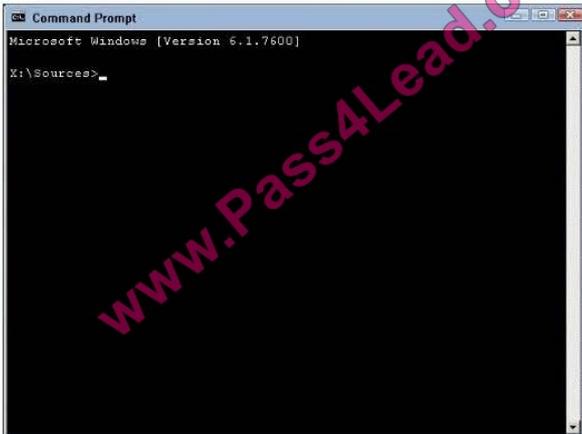
Launch the simulation to repair the failure

Type Help in command line to show list of available commands When you have completed the simulation, please select the done button.



Correct Answer: Please review for detailed answer.

Please check the below images for detailed steps to do:



QUESTION 18
DRAG DROP

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Need Help

Please provide as much detail as possible so we can best assist you.

To update a previously submitted ticket:



 <p>One Year Free Update Free update is available within One Year after your purchase. After One Year, you will get 50% discounts for updating. And we are proud to boast a 24/7 efficient Customer Support system via Email.</p>	 <p>Money Back Guarantee To ensure that you are spending on quality products, we provide 100% money back guarantee for 30 days from the date of purchase.</p>	 <p>Security & Privacy We respect customer privacy. We use McAfee's security service to provide you with utmost security for your personal information & peace of mind.</p>
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